

Booth Etiquette

It is a Privilege to Be trusted By our retail Partners with their storefront space, and it is of utmost importance that we take great care to honor all Booth sale guidelines. Let's ensure that all of our interactions at Booth sale locations are always Positive and Appreciative—we are so grateful for the support of our retail Partners for our COOKIE ENTREPRENEURS!

Be on your very best behavior— you are the “face” of Girl Scouting in GSEOK. Potential donors and community partners are looking at you as a representative of Girl Scouts.

Do not block doorways, or walkways with tables, signs or girls.

Be polite when approaching all customers. **Say “thank you”** to all customers, whether they purchase or not. It is a good practice to ask customers only as they are leaving the store.

Out of respect for store relationships, Girl Scouts should be the only children present — **no tagalongs.**

Instruct girls on expected behavior. You are welcome to use the Cookie Booth Etiquette Contract posted in the Cookie section on gseok.org.

Adults are not permitted to smoke at booths (including vaping).

If another organization is also soliciting, **take the opposite entrance to the business if possible.** If not, allow each group space to operate without interfering with each other.

Adults and girls should **refrain from extended phone calls and texting while at the booth.** Girls are there to run their business.

Ask the girls to eat before coming to the booth sale — they shouldn't eat while selling. Beverages are okay.

Always thank the business representative and send appropriate thank you notes.

Remember, Girl Scouts leave a place better than they found it. Be sure to clean up after your booth sale. All empty cookie boxes must be taken with you, as well as trash, signs, etc.