Digital Cookie®

Forgot Password/Reset Password

**Step 1:** Go to digitalcookie.girlscouts.org and click the "Forgot password" link.
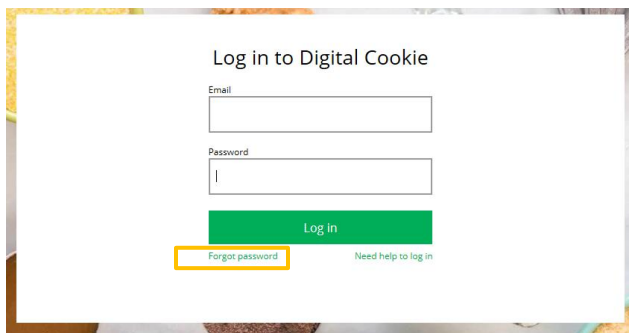
**Step 2:** Enter the email address associated with your Girl Scout's Digital Cookie™ registration.
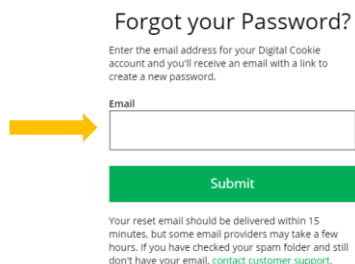
Step 3: You will be sent an email with the subject: "Your Digital Cookie password change" from "Girl Scout Cookies" (email@email.girlscouts.org) in about 15 minutes. Check your junk/spam/promotions if you don't receive it and be sure to add email@email.girlscouts.org to your "safe sender" list.
Click on the most recent email you received if you have requested multiples.

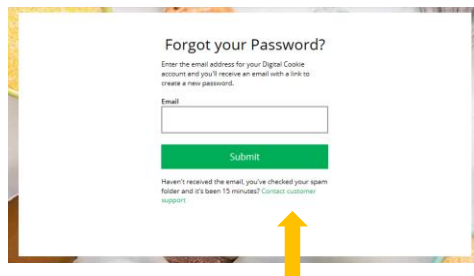Open the email and click on the "Reset Password" link.
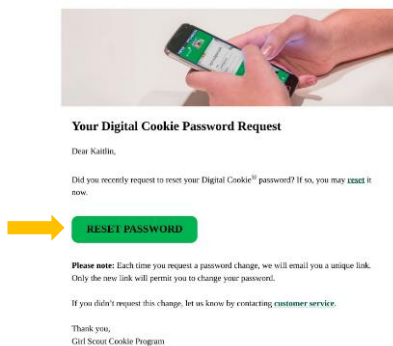
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Step 4: You will be taken to a page to reset your password.

Enter your new password
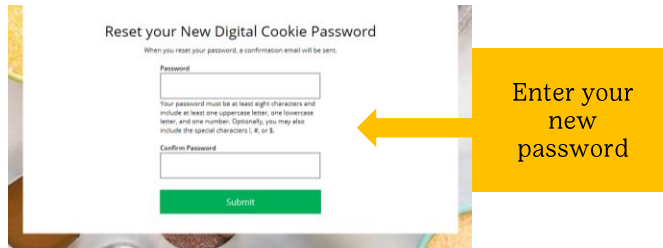
Step 5: If you do not receive an email to reset your password in 15 minutes, return to the login page in step 1 again, click "forgot password" and this time select "Contact Customer Support" to be taken to a customer service form.

Step 6: Select "Password Reset" to be complete information so we can assist you.
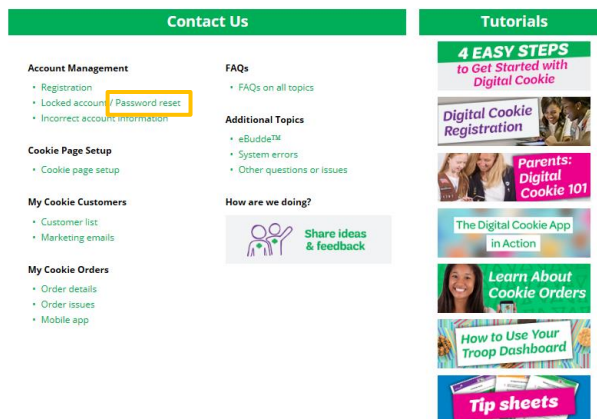
NEXT STEPS: Site Registration
Site Setup