Digital Cookie®

Unlock Account

Step 1: If you have attempted multiple times to login at digitalcookie.girlscouts.org and did not successfully input your password, you may find yourself locked yourself out. You can contact Customer Support or Unlock your account.


Step 2: If you click the "Unlock Your Account" link, you will be asked to validate the email address you use for Digital Cookie, then click the "Send Email" button
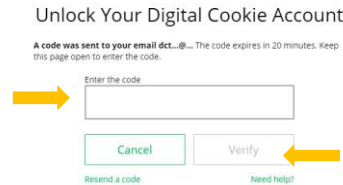

Step 3: You will be sent an email with the subject: "Your Pin Code" from "Girl Scout Cookies" (email@email.girlscouts.org). Check your junk/spam/promotions if you don't receive it and be sure to add email@email.girlscouts.org to your "safe sender" list.

You will have a Pin Code in the email.
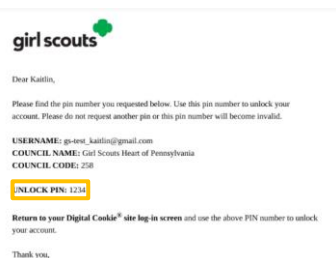
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Step 4: Enter that Pin Code back in Digital Cookie on the unlock screen, then click on "Verify".

Unlock Your Digital Cookie Account

A code was sent to your email dct...@... The code expires in 20 minutes. Keep this page open to enter the code.

Enter the code

Cancel   Verify

Resend a code   Need help?

Step 5: You will be taken back to the Digital Cookie login screen with your account unlocked and ready for you to attempt to login again. If you are unsuccessful logging in, consider resetting your password using the "Forgot Password" link. Otherwise, login and get started with your Digital Cookie experience.

Log in to Digital Cookie

Email

Password

Log in

Forgot password   Need help to log in